



WE ARE OPEN!

Physiotherapy is considered an essential service, so we are open for in-clinic and virtual appointments.

Here are some of the steps we have taken to lower the risks of spreading Covid19 and what you can expect at your next visit:

What we are doing:

- Physical distancing measures are in place.
- Strict sanitization and disinfection practices in place.
- Fewer number of people in the clinic at one time to ensure physical distancing is maintained.
- Mask requirement for all patients, therapists and administrative staff. Please bring a mask from home. If you do not have a mask one will be provided at your appointment.
- On-line or over the phone booking and payment is encouraged to minimize crowds at reception (payments can be done via e-transfer or via credit card over the phone).
- Covid19 screening of every patient 24 hours prior to appointment as well as on arrival.
- Staff Covid19 screening daily.

Arriving For Your Appointment:

- Please arrive at the clinic close to your appointment time.
- We have a spacious waiting area in the clinic, close to the reception desk.
- If you have a mask, please wear it; if you do not have a mask, we are happy to provide one.
- We ask that you wash or sanitize your hands upon entering the clinic, as well as before leaving.

Other Considerations:

- To minimize the number of people in the clinic, we ask that you attend your appointment alone unless a support person is required.
- Please avoid coming to the clinic without an appointment. You may call or email to schedule an appointment.
- If you are feeling ill, please do not come to the clinic. We will be happy to reschedule your appointment.

We also offer TeleRehab if you prefer to continue treatment from the comfort of your home!

To book your next appointment,
please email us at reception@backworkspphysiotherapy.ca or call us at 519-746-8172

The Back Works Team

